



Foundation for Blind Children

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AIRC/Library

EVALUATION OF AIRC's MEDIA SERVICE For service provided in the 2009/2010 School Year

It is the goal of the AIRC to provide the very best service possible to all our students, their teachers, as well as parents and all other customers. On a scale from 1 to 3, please rate our performance in the service categories you have experienced in the 2009/2010 school year by circling the appropriate numbers. Please use the space below for comments and recommendations.

1
excellent*

2
satisfied*

3
dissatisfied*

NA
not applicable

Staff accessibility and cooperation	1	2	3	NA
Timeliness of delivery	1	2	3	NA
Quality of large print received	1	2	3	NA
Quality of braille received	1	2	3	NA
Overall service provided	1	2	3	NA

*We welcome your comments and suggestions. Be specific about factors you encountered that did not meet your satisfaction. If applicable, please list on this form any titles and the reading medium of books you were dissatisfied with. Please include the source of the book, which is printed on the title page of each volume. This helps us trace the source of the problem, especially if the book was not produced in-house at the AIRC.

Please also tell us if you are a teacher: __, a HS student: __, parent: __, or other (please specify):
_____.

Thank you for helping us improve our media service.

Inge Durre and Staff