

ARIZONA BRAILLER REPAIR SERVICE
Arizona Instructional Resource Center
Foundation for Blind Children

The Foundation's Perkins Braille Repair Service is available nationally. It is a mutual support project with inmates located in an Arizona State Prison Complex. The repair shop currently is located in Florence, AZ. The AIRC administers all repairs. Detailed information follows:

SERVICE: Maintenance and repair of Perkins braille writers, including inspection, cleaning, lubricating, adjusting, replacement of parts as needed.

RETURN POLICY: 4-6 weeks, possibly longer if parts need to be ordered from Howe Press, MA, the maker of the Perkins braillewriter.

TESTING: All braille writers undergo deep cleaning and rigorous testing of all functions before being returned to owner.

WARRANTY: 6 months on labor, none by us on Howe Press parts.

COST: \$45.00 per braillewriter, plus parts as needed and \$10 S&H; check or other mode of payment welcome, to be made out to *Foundation for Blind Children, specify: For Braillewriter Repair.*

BILLING: Invoice sent by separate mail and/or with repaired braillewriter.

PACKAGING: In original Perkins braillewriter box - or strong carton box (less than 2 larger than the braillewriter on all 6 sides): wrap machine in paper or lintless cloth, use plenty of crumpled newspaper to insulate machine from carton (especially the knobs). Return empty mailing box if you will not store it.

CUSTOMER'S COMMENTS: Always include your phone number and also the braillewriter's unique serial number to be found on the small oval plate on the machine's front underside, or, on newer braillewriters, on the front metal Howe label. Please tell us what your machine is or is not doing.

Feedback on the quality of our repair service is always welcome.

FOR MORE INFORMATION PLEASE CONTACT: Inge Durre
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